

Alberta HCA Directory Messaging

On March 11, 2020 the World Health Organization (WHO) declared COVID-19 a pandemic with sustained risk of further global spread. The localized risk assessment for Alberta remains low. However, to minimize the risk of any spread and to ensure the Alberta HCA Directory can continue to provide critical services we are taking several precautionary measures.

We are committed to protecting the public. As such, the HCA Directory is aligning with the Government of Alberta's heightened precautionary measures. The CLPNA office (where the Directory operates from) is currently closed for in-person visiting. Effective Friday, March 13th, the Directory is moving to a temporary remote work policy until further notice. This means that our office will be closed, and a majority of our staff will be working from home.

However, we are "open for business." Alberta HCA Directory staff are currently working remotely. You can contact staff via email or by phone at info@albertahcadirectory.com or 780-670-5050. We anticipate that this will create minimal disruption for HCA operations.

To be clear, we are doing this out of caution. The Directory feels it is important to take this precautionary measure to help prevent further escalation. The HCA Directory will continue to monitor the situation carefully and adjust as appropriate based on current conditions and available information.

We appreciate your patience and understanding as we manage this situation and work through unforeseen obstacles. We are here to answer any questions you should have and assist you.

Please visit our website at www.albertahcadirectory.com to stay connected on news and information. We can also be followed on our official social media channels: Facebook.

Lastly, we've included directly below FAQ's that we hope will help to answer any of your immediate questions.

1. Who do I contact if I show any symptoms of COVID-19?

Please contact Health Link 811 to discuss what to do personally and ensure you follow any employer requirements.

2. How do I connect with the HCA Directory staff?

You can contact a HCA Directory staff member during business hours via email or phone – via email or by phone at info@albertahcadirectory.com or 780-670-5050. The HCA will continue to meet its mandate to protect the public and to provide regular business functions.

3. How long will the office be closed to the public?

The Directory staff will continue to monitor the coronavirus situation and may determine a continuation of the office closure. We will communicate any changes via our website, social media, and through email.

We appreciate your flexibility during this time.