

## Alberta HCA Directory Messaging

On March 11, 2020 the World Health Organization (WHO) declared COVID-19 a pandemic with sustained risk of further global spread. An announcement made on March 17, 2020 by the Government of Alberta declared COVID-19 a public health emergency in Alberta. For more information about the state of emergency and the current risk level in Alberta please visit: <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>.

We are committed to protecting the public. To minimize the risk of any spread and to ensure the Alberta HCA Directory can continue to provide critical services we are taking several precautionary measures which align with the Government of Alberta's suggestions.

The CLPNA office (where the Directory operates from) is currently closed for in-person visiting. Effective Friday, March 13th, the Directory is moving to a temporary remote work policy until further notice. This means that our office will be closed to the public.

However, we are "open for business." Alberta HCA Directory staff are currently working remotely. You can contact staff via email or by phone at [info@albertahcadirectory.com](mailto:info@albertahcadirectory.com) or 780-670-5050. We anticipate that this will create minimal disruption for HCA operations.

To be clear, we are doing this out of caution. The Directory feels it is important to take this precautionary measure to help prevent further escalation. The HCA Directory will continue to monitor the situation carefully and adjust as appropriate based on current conditions and available information.

We appreciate your patience and understanding as we manage this situation and work through unforeseen obstacles. We are here to answer any questions you should have and assist you.

Please visit our website at [www.albertahcadirectory.com](http://www.albertahcadirectory.com) to stay connected on news and information. We can also be followed on our official social media channels: Facebook.

Lastly, we've included directly below FAQ's that we hope will help to answer any of your immediate questions.

1. Who do I contact if I show any symptoms of COVID-19?

Please contact Health Link 811 to discuss what to do personally and ensure you follow any employer requirements. Additionally, AHS has released the following COVID-19 Self-Assessment tool (<https://myhealth.alberta.ca/Journey/COVID-19/Pages/COVID-Self-Assessment.aspx>) to help you determine whether you should be tested for COVID-19.

2. Where can I find up-to-date information about COVID-19?

Please visit <https://www.alberta.ca/coronavirus-info-for-albertans.aspx> for up-to-date information about COVID-19 and provincial recommendations.

3. How do I connect with the HCA Directory staff?

You can contact a HCA Directory staff member during business hours via email or phone – via email or by phone at [info@albertahcirectory.com](mailto:info@albertahcirectory.com) or 780-670-5050. The HCA will continue to meet its mandate to protect the public and to provide regular business functions.

4. How long will the office be closed to the public?

The Directory staff will continue to monitor the coronavirus situation and may determine a continuation of the office closure. We will communicate any changes via our website, social media, and through email.

We appreciate your flexibility during this time.